

YMCA OF SOUTHWEST KANSAS

Member Referral Program Q&A

Who can refer a new member to the referral program?

Any active YMCA facility member can refer a new member to be their Member Referral Partner. Or, two new members can join together and share the discount.

Who can join the Y under the referral program?

Current members can refer anyone who has not been a member of our YMCA for at least 90 days prior to applying to the referral program. The new member cannot be a family member in the same household as the person joining.

What are the benefits of referring a new member?

By referring a new member, current members can give a friend or loved one the chance to receive **15% off** their monthly membership fees as long as you both remain members of the Y. As long as current members have a qualifying membership type (see below), then they will also receive **15% off** their membership fees as long as they have a Member Referral Partner with an active membership that qualifies for the discount.

How can I refer someone?

To refer a new member, you'll need to fill out a member referral card with your information and give it to a friend. Your friend will fill out their portion and bring it to the Y when they join. If you're both new members, you can come in to the Y together to join and we'll honor the discount. Request your member referral cards from the YMCA or print them off at ymcaswkansas.org/member-referral.

Can current members refer more than one member?

Yes! While you can only receive a maximum **15%** reduced membership rate, we encourage members to refer multiple friends to ensure you'll continue to receive a reduced rate even if one of your Member Referral Partners leaves the Y or no longer qualifies for the program. You may refer up to 5 members to share your discount.

Can I refer a member to a branch other than my own?

No, at this time, Member Referral Partners must be active at the same branch.

What membership types qualify for a reduced Better Together membership rate?

The Member Referral reduced membership rate can only be applied to traditional YMCA memberships, including those on scholarship. The discount is not available for corporate memberships. Members on a scholarship may choose to either keep the scholarship or enjoy the Member Referral membership rate, whichever rate is less.

How soon will the reduced rate go into effect?

New members who join the Y through the Member Referral program will receive the reduced rate at the time of sign up. Referring members who qualify for a reduced membership rate can expect to see it applied within 30 days of the new member's join date—after the Y has confirmed that their Member Referral Partner has joined the Y with a valid membership type.

How long is the reduced membership rate valid?

Current members with a qualifying membership type will receive a reduced membership rate as long as one Member Referral Partner they have referred remains active with a qualifying membership type. Should either Referral Partner cancel their membership or no longer maintain a qualifying membership type for any other reason, the remaining member will have 30 days to find a new member to refer to the program. If the remaining member does not find a new Member Referral Friend after 30 days, their membership rate will automatically revert back to the next-best rate option available to them at the next draft date.

What happens if one of my referrals changes their membership status?

If either Member Referral Partner changes their membership type to one that no longer qualifies for the referral program (such as a corporate membership or CCL) their Partner will no longer remain eligible for a reduced membership rate. If you have more than one Member Referral Partner, your discount will be associated with your next Friend in our membership system.

If you do not have any other Member Referral Friends, you'll have 30 days to refer a new member to the Y in order to maintain your reduced membership rate.

Can I combine the Member Referral discount with others I have?

As a YMCA member, you are entitled to receive the best single rate option currently available to you. Different rate discounts cannot be combined.

I have a friend and we both want to join the Y at the same time. Can we sign up as Member Referral Partners?

Yes! You must come in together to sign up and start receiving the discount your first month.

Before this program started, I referred multiple families to join the Y. Can I receive a reduced rate for their memberships?

No. Unfortunately, members recruited prior to January 2018 do not qualify for this program. You should have received a special gift for recruiting a new member in 2017 and years prior. If you did not, please contact our Membership Director. In Garden City, contact Crystal Ibarra: cibarra@ymcaswkansas.org; 620-275-1199. In Dodge City, contact Jodi Conrardy: jconrardy@ymcaswkansas.org; 620-225-8157.